



COPY

Takako Makino
Hub Manager Narita
Airport Customer Service

Delta Air Lines, Inc.
Narita International Airport
Passenger Terminal 1
Narita, Chiba 282-0011
T. +81 476 32 7420
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takako.makino@delta.com

December 25th , 2014

Dear Ms.Maria Wakana,
Flight Management Group Inc.

In recognition of your outstanding contribution to our performance last month, you have been awarded two S4 priority space-available tickets for yourself and an eligible family member, anywhere on the Delta network.

This award is valid for one year as long as you meet the eligibility requirements. On presentation of this letter at your local FTO, a reservation will be made and an e-ticket issued. Once issued, all travel must be completed within ninety (90) days. You must be actively employed in the service of Delta at the time of travel. You must accompany the eligible family member on all flight segments.

All appropriate taxes are your responsibility to pay at the time of ticketing.

Please see your local Delta supervisor if you have any questions and to ensure you fully understand all terms and conditions of this award.

Thank you for your dedication and hard work. We appreciate what you do and we hope you enjoy your flights with us.

Yours sincerely,

Takako Makino

The following is strictly prohibited:

- Transferring, substituting or selling of pass or obtaining or assisting in obtaining passes for an ineligible person.
- Buying, selling or bartering contractor pass authorizations is unacceptable.
- Use of passes for private or another company's business purposes or for any type of personal gain.
- Booking false reservations



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December 25th , 2014

Dear Ms.Mika Saito,
Flight Management Group Inc.

In recognition of your outstanding contribution to our performance last month, you have been awarded two S4 priority space-available tickets for yourself and an eligible family member, anywhere on the Delta network.

This award is valid for one year as long as you meet the eligibility requirements. On presentation of this letter at your local FTO, a reservation will be made and an e-ticket issued. Once issued, all travel must be completed within ninety (90) days. You must be actively employed in the service of Delta at the time of travel. You must accompany the eligible family member on all flight segments.

All appropriate taxes are your responsibility to pay at the time of ticketing.

Please see your local Delta supervisor if you have any questions and to ensure you fully understand all terms and conditions of this award.

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Yours sincerely,

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